Martha Cornwell Riddell, Dr.P.H., M.P.H.

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Education:

- Dr.P.H. Health Policy and Administration, School of Public Health, University of North Carolina at Chapel Hill. December 1999. Fellow, Public Health Leadership Program
- M.P.H. Public Health Nutrition, School of Public Health, University of North Carolina at Chapel Hill. August 1977.
- B.S. Dietetics, College of Home Economics, Kansas State University. December 1975.

Academic and Professional Positions:

- 2012- Director, Master of Health Administration Program, Department of Health Management and Policy, University of Kentucky College of Public Health
- 2011-, Associate Professor, with Tenure, Department of Health Management and Policy, University of Kentucky College of Public Health, Lexington, KY.
- 2009-2011, Assistant Professor, Department of Health Services Management, University of Kentucky College of Public Health, Lexington, KY.
- 2007-2009, Assistant Professor, Department of Health Services Management, University of Kentucky College of Public Health and Visiting Professor, University of Kentucky Martin School of Public Policy and Administration, Master of Health Administration Program, Lexington, KY.
- 2000-2006, Chief Compliance Officer/Director of Professional Services Lexington Clinic, Lexington, KY. (a 150+ physician group practice).
- 1999-2000, Vice President of Quality Improvement Advantage Care, Inc. (a health maintenance organization), Lexington, KY.
- 1995-1999, Vice President of Health Services Advantage Care, Inc. (formerly Lexington Health Advantage), Lexington, KY.
- 1994, Director of Program Development Lexington Health Advantage, Lexington, KY.
- 1990-1993, Director of Strategic Planning Lexington Clinic, Lexington, KY.

1987-1990,	Director of Marketing and Communications
Lexington Clinic, Lexington, KY.	

- 1984-1987, Coordinator, Education and Research Lexington Clinic, Lexington, KY.
- 1982-1984, Project Director Bluegrass Health Fair, Lexington, KY.
- 1977-1982, Assistant Director Kansas State University Alumni Association, Manhattan, KS.

Academic Awards and Honors:

- 2013 Center for the Enhancement of Learning and Technology (CELT) Innovation + Design Lab. Selected participant for inaugural class of University of Kentucky faculty.
- 2012 Dean's Outstanding Teaching Performance Award, University of Kentucky College of Public Health
- 2011 & 2012 University of Kentucky MHA Student Association Outstanding Faculty Member
- 2009 University of Kentucky Healthcare Executives' Teacher of the Year (an award from students in the Master of Health Administration program)
- 2008 University of Kentucky Healthcare Executives' Teacher of the Year
- 1977 Delta Omega (Honor society in public health), University of North Carolina at Chapel Hill
- 1977 American Dietetic Association Scholarship
- 1976 US Allied Health Traineeship Award
- 1975 Who's Who in American Colleges and Universities
- 1975 Mortar Board (National honor society recognizing college seniors for scholarship, leadership and service), Kansas State University
- 1975 Phi Kappa Phi (College honor society recognizing academic excellence), Kansas State University
- 1975 Omicron Nu (Now Kappa Omicron Nu—National honor society recognizing scholarship, leadership and service in human sciences), Kansas State University
- 1973 Phi Upsilon Omicron (National honor society recognizing scholarship, leadership and service in Family and Consumer Sciences), Kansas State University

Publications:

Articles in Refereed Journals

Carlton, EL, Holsinger, JW Jr. **Riddell,** MC, and Bush, H (2015). Full-range public health leadership, part 2: qualitative analysis and synthesis. *Front Public Health.* 3.174 doi:10.3389/fpubh.2015.00174

Knight, JR, Bush, HM, Mase, WA, **Riddell,** MC, Liu, M, and Holsinger, JA (2015). The impact of emotional intelligence on conditions of trust among leaders at the Kentucky Department for Public Health. Front Public Health. 3.33. doi: 10 3389/fpubh.2015.00033

Carlton, EL, Holsinger, JW Jr., **Riddell,** MC, and Bush, H (2015). Full-range public health leadership, part 1: quantitative analysis. *Front Public Health*. 3.73 doi:10.3389/fpubh.2015.00073

Riddell, MC, Johnson, AO, Sandford, KG, Steltenkamp, C, and Pearce, KA. Achieving Meaningful Use of Electronic Health Records in Primary Care: Critical Processes from the Kentucky Ambulatory Network (KAN), a Practice-Based Research Network Study. J Am Board Fam Med. November-December 2014; 27(6);772-779.

Ingram RC, Scutchfield FD, Charnigo R, **Riddell** M. Local Public Health System Performance and Community Health Outcomes. Am J Prev Med. 2012; 42:214-20.

Ozanich GO, Chrisman MA, Dolen RJ, **Riddell** MC, Cole L. State Health Information Exchange: Factors Shaping Sustainability and Value. *Journal of Healthcare Information Management*, Winter 2011, 25(1), 48-55.

Roseman M, **Riddell** MC, Haynes, JA. A Content Analysis of Kindergarten -12th Grade School-based Nutrition Interventions: Taking Advantage of Past Learning. *Journal of Nutrition Education and Behavior*, 2011, 43(1), 2-18.

Bhandari, MW, Scutchfield, FD, Charnigo, R., **Riddell**, MC, & Mays, GP. New Data, Same Story? Revisiting Studies on the Relationship of Local Public Health Systems Characteristics to Public Health Performance. *Journal of Public Health Management and Practice*, 2010, 16(2), 1–8.

Dearinger AT, **Riddell** MC, Scutchfield FD, Ingram R, Howard A, and Cooper S. Improving Knowledge of Public Health Accreditation Through a Group Vetting Session of a Practice-Based Research Network. *Journal of Public Health Management and Practice*, 2010, 16(2), 134-139.

Additional Articles

Legislative Policy Brief. Vaccinating Health Care Workers to Control Flu Outbreaks. The Council of State Governments. Contract Writer. Fall 2006.

Educating Physician Leaders – Lexington Clinic's Strategy for the 1990's (Part I), with Lee, J., Molinari, C., Williams, C., and Suver, J. *American Group Practice Journal*. 1993, 42(5), 16-19.

Educating Physician Leaders, Lexington Clinic's Strategies for the 1990's: Evaluation and Future Plans, (Part II), with Lee, J., Molinari, C., Williams, C., and Suver, J. *American Group Practice Journal*. 1993, 42(6), 14-21.

Legislators as "Interns": A Strategy for Influencing Health Care Reform. GrouProfile. Fall 1993.

Smoking Ban in Tobacco Country: The Lexington Clinic Policy. *World Smoking and Health.* Summer 1990. 15(2), 17-18.

Smoking Ban Succeeds in Tobacco Belt. Optimal Health, May/June 1988. 4(5), 13.

How to Find Reliable Nutrition Information. Screening Counselor. July 1985. 2(11),1.

Numerous patient and consumer education/marketing articles.

Unpublished Thesis

"An Exploratory Study of Factors Influencing Physician Participation in Integrated Delivery Systems." Unpublished Dr.P.H. dissertation. Chapel Hill: University of North Carolina at Chapel Hill, 1999. Committee: William Zelman, chair; Arnold Kaluzny, Howard Zuckerman, James Veney, and Paul Halverson.

National and Regional Peer-Reviewed Presentations:

Ingram R, Sandford SG, and Steltenkamp C. Assessment of eHIT Use by Kentucky Physicians Preand Post- HITECH: Changes, Barriers and Facilitators to Adoption and Use. AUPHA Academic Forum, Orlando, FL, February 23, 2014. (Content advisor for presentation)

Johnson A **Riddell** M, Williamson M, Barron M, and Pearce K. Achieving Meaningful Use of Electronic Health Records in Primary Care: Lessons Learned from the Kentucky Regional Extension Center Program. AUPHA Academic Forum, New Orleans, LA, March 3, 2013.

Ingram, R., Scutchfield, F.D., Charnigo, R., and **Riddell,** M.C.. The Relationship Between Local Public Health System Performance of the Ten Essential Public Health Services and Certain Community Health Outcome. 2011 American Public Health Association Annual Meeting, Washington, DC, October 2011.

Ingram RC, Langevin A., **Riddell** M, and Bhandari MW. Correlation between state public health system performance and certain state public health agency characteristics. American Public Health Association Annual Meeting, Chicago, Illinois, November 10, 2009.

Lawhorn, N., Bhandari, M.W., Scutchfield, F.D., **Riddell**, M., Kanneganti, M., Charnigo, R. J. Translating research into practice: A tool for public health performance improvement. American Public Health Association Annual Meeting, San Diego, California, October 29, 2008.

Bhandari, M.W., Scutchfield, F.D., **Riddell**, M., Kanneganti, M., Charnigo, R. J. Identifying pathways for improving performance: Results from the National Public Health Performance Standards Program. American Public Health Association Annual Meeting, San Diego, California, October 28, 2008.

Bhandari, M.W., Scutchfield, F.D., Charnigo, R., **Riddell**, M., Kanneganti, M., Mays, G. New data, same story? A replication of studies using National Public Health Performance data. AcademyHealth Public Health Systems Research Interest Group Meeting, Washington, DC, June 7, 2008.

Poster Presentations:

Lewis AL, **Riddell** MC, Holsinger JW. Twitter Activity Before and After Association for Molecular Pathology v. Myriad Genetics Supreme Court Decision Using NodeXL. Poster Presentation at the NSGC 33rd Annual Education Conference, New Orleans, LA, Sept. 19, 2014.

Ireson CL & **Riddell** MC. A Statewide Assessment of e-HIT Use by All Healthcare Providers. Cyberinfrastructure Workshop. University of Kentucky. July 23, 2009.

The Relationship Between State Public Health System Performance and Certain State Health Agency Characteristics. Ingram R, Langevin A, **Riddell**, MC, Bhandari M, and Mase, WA. Academy Health, June 2009.

Ireson CL & **Riddell** MC. A Statewide Assessment of e-HIT Use by All Healthcare Providers. American Medical Informatics Association Annual Meeting, Washington, DC, November 2008.

Bhandari, M.W., **Riddell**, M, Charnigo, R., Scutchfield, F.D., and Harris, T. An Exploratory Study of the Relationship of Public Health Department Types and Their Performance. AcademyHealth Annual Research Meeting, Washington, DC, June 8, 2008. Bhandari, M.W., Scutchfield, F.D., Charnigo, R., **Riddell**, M., Kanneganti, M., Mays, G. New Data, Same Story? A Replication of Studies Using Public Health Performance Standards Data. AcademyHealth Annual Research Meeting, Washington, DC, June 8, 2008.

Bhandari, M.W., **Riddell**, M, Charnigo, R., Scutchfield, F.D., and Harris, T. An Exploratory Study of the Relationship of Public Health Department Types and Their Performance. AcademyHealth Public Health Systems Research Interest Group Meeting, Washington, DC, June 7, 2008.

National, Regional and State Presentations (*selected*):

Riddell, MC. 8th Annual Kentucky eHealth Summit. Meaningful Use 2015 and What's Coming in Stage 3. Bowling Green, KY. September 30.2015.

Riddell, MC. 2014 MU. KHIE and KY REC Meaningful Use Survivor Seminar Series #2. Lexington, KY. June 20, 2014.

Riddell, MC and Strinko, S. MU Stage 2 and PCMH. Kentucky Primary Care Association Annual Meeting. Lexington, KY. October 20, 2013.

Riddell, MC. MU Stage 2—The Journey Continues. KHIE and KY REC Meaningful Use Survivor Series. Louisville, KY. September 6, 2013.

Riddell, MC and Johnson, A. Getting to Meaningful Use with Electronic Health Records: Update from the Kentucky Regional Extension Center (REC). 19th Annual Preparing Health Professionals for the 21st Century Conference. Lexington, KY. April 8, 2013.

Riddell, MC and Mullins-Bentley, P. Kentucky eHealth Initiatives. Family Medicine Review. Lexington, KY. November 9, 2012.

Riddell, MC. Meaningful Use Problem Solving Panel. 2012 Kentucky eHealth Summit: Working together for a healthier Kentucky! Lexington, KY. September 18, 2012.

Riddell, MC and Mullins-Bentley, P. eHealth Initiatives. Family Medicine Review. Lexington, KY. May 21, 2012.

Riddell, MC and Mullins-Bentley, P. eHealth Initiatives in Kentucky. Kentucky Diabetes Network. Frankfort, KY. March 2, 2012.

Riddell, MC and Ireson, CL. Meaningful Use. 2011 Kentucky eHealth Summit. Covington, KY. September 7, 2011.

Riddell, MC. Kentucky Regional Extension Center and KHIE: An Overview. UnitedHealthCare Town Hall Meeting. Louisville, KY. June 15, 2011.

Riddell, MC. Kentucky Regional Extension Center Overview and Meaningful Use Stage 1. Kentucky Health Information Management Association Annual Meeting. Lexington, KY. June 7, 2011.

Riddell MC. Health Information Exchange and Regional Extension Centers in KY. Kentucky Cancer Consortium meeting. Frankfort, KY. April 18, 2011.

Riddell MC. Kentucky REC Overview. Kentucky Health Departments Association meeting. Frankfort, KY. February 15, 2011.

Riddell MC and Ireson C. Meaningful Use. On-line CME presentation on CE Central. <u>http://www.cecentral.com/node/124</u> January 2011.

Riddell MC, and Ireson C. Overview of the Regional Extension Center: Meeting Eligibility Criteria for Incentive Programs. Kentucky Primary Care Association Annual Meeting. Lexington, KY. October 18, 2010.

Riddell MC, and Ireson C. What is Meaningful Use and What Does It Mean for My Practice? Kentucky Primary Care Association Annual Meeting. Lexington, KY. October 18, 2010.

Riddell MC, Ireson C, and Groves D. The Basics of EHR Implementation: Developing a Solid Plan for your Practice. Kentucky Primary Care Association Annual Meeting. Lexington, KY. October 19, 2010.

Riddell MC, and Ireson, C. The Kentucky Regional Extension Center. Kentucky State Telehealth Board Meeting. Lexington, KY. September 20, 2010.

Riddell MC. Kentucky Healthcare Infrastructure Authority Update. Kentucky e-Health Network Board Meeting. Frankfort, KY. April 8, 2009.

Riddell MC and Ireson C. Statewide HIT Assessment Final Project Report. Kentucky e-Health Network Board Meeting. Frankfort, KY. August 6, 2008.

Riddell MC. Provider Sponsored Organizations—the Good, the Bad, and the Ugly. Cincinnati Chapter of the Health Care Financial Management Association (HFMA) Meeting. Cincinnati, OH. February 1999.

Riddell MC. Driving Forces in Managed Care: Building a Strategy for Nutrition Services. Bluegrass District Dietetic Association Meeting. Lexington, KY. Spring 1998.

Riddell MC. Physician Leadership Programs. Association for Health Services Research Annual Conference. San Diego, CA. June 1994.

Riddell MC. Driving Forces in Managed Care: Report Cards and Beyond. Fall Meeting of the Kentucky Society of Health System Pharmacists. Lexington, KY. September 1996.

Riddell, MC and Lawhorn C. Building Support through Political Leaders. Fifth Annual Group Practice Marketing Conference co-sponsored by the Medical Group Management Association and the Academy for Health Services Marketing. Seattle, WA. October 1993.

Riddell MC. Nutrition Issues: Determining Fact from Fiction. Third Annual Summer Series on Aging. Lexington, KY. July 1986.

Research Support, Cooperative Agreements and Contracts

Current and Active:

2014-2016 Department of Public Health, Cabinet for Health and Family Services, Kentucky State Government. Role: PI. Funds pilot project to assist physician practices with improvement of specific quality metrics through EHRs. Award: December 1, 2014-June 30, 2015: \$56,698. Second Award: July 1, 2015 – June 30, 2016: \$57,675.

2015-2016. Kentucky Department for Medicaid Services Environmental Scan. Role: PI. Survey of Health Information Technology Adoption by Kentucky Health Care Providers. Award: July 1, 2015 – June 30, 2016: \$125,000.

2011- 2015 Kentucky Medicaid Specialist/Provider Regional Extension Services. Role: Coinvestigator, meaningful use advisor. Funds services to specialists/providers serving Medicaid participants to assist in the adoption and implementation of EHRs and attainment of Meaningful Use. Award: May 1, 2010 – June 30, 2012: \$1,975,000. July 1, 2012-June 30, 2014: \$2,600,000. July 1, 2014-September 30 2015: \$2,247,750. October 1, 2015-June 30, 2016: \$1,348,650.

2015-2016. Department of Public Health, Cabinet for Health and Family Services, Kentucky State Government. Role. Co-Investigator. Funds Colorectal Cancer Control Program education and outreach. July 1, 2015- June 30 2016. \$117.000.

Funded and Completed:

2010-2015. Kentucky Regional Extension Center. Funding: Office of the National Coordinator, US Department of Health and Human Services. Role: Co-principal investigator, co-grant writer and meaningful use consultant. Provides services to priority primary care providers in 90+ Kentucky counties to assist in the adoption and achievement of meaningful use of electronic health records. Original award: \$6,005,467 an additional \$399,308 received in January 2011 and an additional \$474,543 administrative adjustment in Fall 2012. No Cost Extension granted through March 2015. Total award: \$6,879,318.

2010-2014. Kentucky Regional Extension Center Critical Access Hospital Supplemental Award. Funding: Office of the National Coordinator, US Department of Health and Human Services. Role: Co-principal investigator, co-grant writer and meaningful use advisor. Original supplemental award: \$360,000. No Cost Extension granted through March 2015.

2010-2014. Kentucky Regional Extension Center Critical Access Hospital Supplemental Award #2. Funding: Office of the National Coordinator, US Department of Health and Human Services. Role: Co-principal investigator, grant writer and meaningful use advisor. Second supplemental award: \$180,000. No Cost Extension granted through March 2015.

2010-2014. Tri-State Regional Extension Center. Funding: Office of the National Coordinator, US Department of Health and Human Services. Role: Co-investigator, meaningful use advisor. Provides services to priority primary care providers to assist them in adopting and achieving meaningful use of electronic health records. Original subcontract to Kentucky REC: \$1,805,664 with an additional \$78,637 received in January 2011. Total award: \$1,884,301.

2009-2012. Public Health Systems and Services Research Data Integration. Funding: Robert Wood Johnson Foundation. Role: Co-investigator. Funds the harmonization and integration of ASTHO (the Association of State and Territorial Health Officials), NACCHO (the National Association of City and County Health Officials), and NALBOH (the National Association of Local Boards of

Health) profile surveys of local and state health departments and boards of health in the United States and its territories. Total award: \$600,000.

2011. State Planning for the Affordable Care Act. Funding: Kentucky Cabinet for Health and Family Services. Role: Co-investigator, co-grant writer. Funds background research on the Kentucky health insurance market. Award: \$309,600.

2007-2008 Health Information Technology Adoption by Kentucky Health Care Providers Funded by Kentucky Cabinet for Health and Family Services. Role: Co-investigator. Award: \$130,000.

2007-2008. An Exploratory Study of the Relationship of Public Health Department Types and Their Performance. Funded by the National Network of Public Health Institutes in collaboration with the National Public Health Performance Standards Program Role: Co-investigator.

2007-2008. New Data, Same Story? A Replication of Studies Using National Public Health Performance Data. Funded by the National Network of Public Health Institutes in collaboration with the National Public Health Performance Standards Program. Role: Co-investigator.

2007-2008. Translating research into practice: A tool for public health performance improvement. Funded by the National Network of Public Health Institutes in collaboration with the National Public Health Performance Standards Program. Role: Co-investigator.

Not Funded:

Mid-South PTN CMS Cooperative Agreement. Centers for Medicare & Medicaid Services. Transforming Clinical Practice Initiative, (TCPI), Practice Transformation Networks (PTN)/ Role: Population Health Specialist, co-grant writer.

Starting with the ABCS: A Model to Use Evidence for Sustainable Improvement. Agency for Health Care Research and Quality. Accelerating the Dissemination and Implementation of PCOR Findings into Primary Care Practice (R18) Role: Co-investigator, co-grant writer.

Academic Instruction:

Primary or sole faculty:

Organization Theory and Behavior. Health Administration (HA) 642. University of Kentucky College of Public Health. Three credit hours. MHA required course. Master of Health Administration Program. Fall 2010 (*21 students*), Fall 2011 (*29 students*), Fall 2012 (*23 students*), Fall 2013 (*27 students*), Fall 2014 (*28 students*), Fall 2015 (*22 students*).

Independent Study (CPH 999). University of Kentucky College of Public Health. Three credit hours. DrPH Program. Spring 2013 (*1 student*).

Independent Study (HA 785). University of Kentucky College of Public Health Two credit hours. MHA Program. Spring 2015 (*1 student*).

Independent Study (HA 785). Health Administration (HA 785). University of Kentucky College of Public Health. One credit hour. MHA required course. Master of Health Administration Program. Spring 2014 (6 students), Spring 2015 (5 students). Spring 2016 (13 students)

Public Organization Theory and Behavior. Health Administration (HA) 642.

University of Kentucky Martin School of Public Policy and Administration. Master of Health Administration Program. Three credit hours. MHA required course. Fall 2007 (*34 students*), Fall 2008 (*26 students*). Fall 2009 (*25 students*). (HA 642 was cross-listed with PA 642).

Program Evaluation for Public Health Professionals and Leaders. CPH 956. University of Kentucky College of Public Health. Doctor of Public Health Program. 3 credit hours. DrPH optional course. Fall 2009 (*11 students*). Fall 2010 (*9 students*). (CPH 956 was originally listed as CPH 758).

Information Systems in Health Care. Health Administration (HA) 624, University of Kentucky College of Public Health, Master of Health Administration Program. Three credit hours. MHA required course. Spring 2011 (20 students). Spring 2012 (20 students), Spring 2013 (23 students), Spring 2014 (21 students) Spring 2015 (29 students), and Spring 2016 (22 students).

Information Systems in Health Care. Health Administration (HA) 624, University of Kentucky Martin School of Public Policy and Administration, Master of Health Administration Program. Three credit hours. MHA required course. Spring 2008 (*20 students*). Spring 2009 (*26 students*). Spring 2010 (*23 students*).

Internship in Health Administration. Health Administration (HA) 711, University of Kentucky College of Public Health, Master of Health Administration Program. One credit hour. MHA required course. Spring 2011 (*14 students*), Spring 2012 (*20 students*), Spring 2013 (*23 students*), Spring 2014 (*20 students*), Spring 2015 (*24 students*). Summer 2015. (*3 students*). Spring 2016 (*20 students*) Summer 2016 (*1 students*).

Internship in Health Administration. Health Administration (HA) 711, University of Kentucky Martin School of Public Policy and Administration, Master of Health Administration Program. Three credit hours. MHA required course. Fall 2009 (*15 students*). Spring 2010 (*9 students*). Summer 2010. (*3 students*). Fall 2015 (*1 student*).

Special Topics: Program Evaluation. Health Services Management (CPH 758-401) University of Kentucky College of Public Health, Master of Public Health Program. Three credit hours. MPH, MHA independent study. Spring 2008. (*1 student*). Fall 2010. (*1 student*).

Health Administration Planning and Management Techniques. Health Services Management (HSM) 353, Adjunct Faculty, University of Kentucky College of Allied Health Professions, Fall 2001 (*approximately 14 students*).

Team of Two Faculty:

Program Evaluation for Public Health Professionals and Leaders. CPH 956. University of Kentucky College of Public Health. Doctor of Public Health Program. 3 credit hours. DrPH optional course. Fall 2011 (*8 students*).

Information Systems in Health Care. Health Administration (HA) 624, Adjunct Faculty (Co-Instructor), University of Kentucky Martin School of Public Policy and Administration, Master of Health Administration Program. Spring 2007 (*17 students*).

Internship in Health Administration. Health Administration (HA) 711, University of Kentucky Martin School of Public Policy and Administration, Master of Health Administration Program. Three credit hours. MHA required course. Spring 2008 (*7 students*). Fall 2008 (*15 students*).

Decision Making in Healthcare Organizations. Health Administration (HA) 660. University of Kentucky College of Public Health, Master of Health Administration Program. Three credit hours. MHA required course. Spring 2016 (*28 students*).

Courses Developed:

Program Evaluation for Public Health Professionals and Leaders. CPH 956. Role: principal course developer.

Academic Advising: Serve as advisor for MHA students continually since Fall 2010. Role: academic and career advising for a subset of MHA students.

Student Capstone Committees: MHA

Jeremy Stevens: Ophthalmology Lean Project at the VA Hospital (complete)

- Whitney Sanders: Implementing Hotel-Style Room Service for Patient Meal Delivery in Hospitals: Best Practices Identified for use at Saint Joseph Hospital and Saint Joseph East (chair, complete)
- Lauren Swirski: Allscripts AEHR Upgrade: v11.2.2 t v11.4.1 (chair, complete)

Marcus Pigman: Reducing Hospital Readmissions (complete)

Thecla Emmerich: Nurse staffing in a Seasonal Pediatric Unit (complete)

Jennifer Lackey: Line item case costing by surgical department in an outpatient surgical facility (complete)

Holly Anne Overcash: Inventory assessment of patient- and family-centered care in the neonatal intensive care unit at the University of Kentucky Children's Hospital (chair, complete)

Hadia Jadoon: Physician underutilization of home health: an exploratory study (chair, complete)

- Kym Gowin: The 7-2-1 Project: improving access at the Kentucky Neuroscience Institute clinic (complete)
- Marianna Martin: Operating Room First Case Start Delays: A Cost Implications Analysis (complete)
- Kayla Hinton: Crimson Practice Management: Optimizing Physician Practice Performance (complete)
- Jennifer Saman Wilder: Improving Overall Patient Satisfaction Scores at the Kentucky Children's Hospital (complete)
- Shonta Winters: Examining the Efficiency of Staffing Procedures in Primary Care Physician Groups (chair, complete)
- Grayling Dwayne Yarbrough: An Analysis of Supply Chain and Inventory Control within Internal Medicine Practices (complete)
- Marcie Timmerman: Recommendations for Evidence-Based Improvement at Participation Station (chair, complete)
- Robert Hensley: Room-In Rehab Model for Neonatal Abstinence Syndrome Diagnosed Infants: A Feasibility Analysis. (chair, complete)
- Matt Turner: Making Meaningful Use Meaningful. (chair, complete)
- Leeah Anne Fields: Restructuring Phlebotomy: Maximizing service efficiency and decreasing blood draw errors in an acute care facility. (complete)
- Kristen Corvi: Providing effective care to an increasingly diverse population in a time of healthcare reform (chair, complete)
- Charles Li: Fighting cancer with process improvement: application of the Lean philosophy in the chemotherapy patient process flow (chair, complete)
- Tamela Harper: Removing barriers in a complex rural health system to implement strategic change while utilizing balanced scorecards (chair, complete)
- Lindsay Hall-Harmon: Finding the missing opportunity: a close look at no-shows in the VA urology clinic (complete)
- Amit Mohan Arbune: The emergency department operational efficiency project (complete)

- Sharon Welch: LEAN on me: Cost effective creation of a patient medical chart in transition to an electronic health record (complete)
- Talib Khan: Process improvement at the University of Kentucky College of Dentistry Walk-In Clinic using Lean (chair, complete)
- Corey Cecil: Electronic Prescribing: A system upgrade that makes sense for mental health (complete)
- Marlena Winkler: Prediction of survival outcomes in allogeneic transplant patients (complete)
- Derek Prince Marbell: Describing and improving patient wait times in an outpatient practice: applying Lean tools and identifying solutions for reducing wait times in the University of Kentucky General Internal Medicine Clinic (chair, complete)
- Tahnyah Burner: Process improvement of patient flow within the University of Kentucky's Family Care Center of Lexington, KY (chair, complete)
- Jeremy Zagorski: Assessing a hospital's culture in its changing internal environment (complete)
- Deepali Jain: Process evaluation of replacement of the scheduling system at UK Healthcare: A pilot (complete)
- Bryan K. Lindsay: Implementing proactive care rounding in a skilled nursing facility (complete)
- Joe Beavers: Level Best: Balanced Scorecard design and implementation in a longterm care environment (complete)
- Caleb Kincaid Williams: A Commitment to Change: Improving performance and satisfaction within the Kentucky Medical Services Foundation (complete)
- Prashanth Bala: Increasing the amount of time nurses spend at the patients' bedside by improving the processes of ancillary services and creating a learning organization (complete)
- David Webster: ED Flow Lexington VA Medical Center (complete)
- Zachary M. Sage: Improving patient flow at the University of Kentucky Breast Care Center (complete)
- Samuel Martin: An analysis and comparison of two separate data warehouse implementation efforts at a multi-hospital health system (complete)
- Lindsey Preston: No-Show Analysis: A process improvement plan to lower no-show rates (complete)
- Amy Peppard: Should bedside feeding tube placement be a new role for nutrition support dietitians? A decision analysis (chair, complete)
- Amanda Sokan: In search of the Holy Grail: Assessing employee engagement at a Kentucky based health care organization (complete, outside advisor)
- **MPH** Shawn M. Crouch, Palliative Care: Evaluating and Designing Process Improvements for an Inpatient Consultative Program (chair, complete)
 - Michael Abisa: Meaningful Use and Electronic Laboratory Reporting: Challenges Health Information Technology Vendors Face in Kentucky (chair, complete)
 - Danielle Abelson: Evaluation of the Osher Lifelong Learning Institute (OLLI) wellness program for older adults at the University of Kentucky (complete)
 - Jacob Shepard: The association between the presence of long-term care hospitals and their impact on patient health and emergency department utilization (complete)
 - Carrie Elizabeth Kefalas: Predictors of HPV vaccination completion among young rural women (complete)
 - Sumaia Al-Areki: Quality improvement in local health departments: an evaluation of the impact of a training program on the quality improvement processes (complete)
 - Patience Ekwutosi Simon-Okube: Role of clinical based education in the outcome of management of childhood/adolescent obesity and type 2 diabetes in central Kentucky (complete)

- Mary Blanton Wheeler: The influence of prescription monitoring programs on opioid prescribing (complete)
- Andrea Flinchum: Impact of Kentucky IP boot camp training on infection prevention programs across the state (complete)
- Cheryl A. Taylor: The development of translational tools for use in urban watershed management (complete)
- Lacey E. Simonson: Reactions following the implementation of managed healthcare: a survey of mental health clinicians diagnosing and treating clients in a community mental health center (complete)
- Etagegn Bekele Taddesse: Analysis of healthcare access using GIS system in the 11 geographic areas of Ethiopia 2000-2005 (complete)
- Kerling Israel: Do local health departments led by Kentucky Public Health Institute graduates have better health outcomes? (complete)
- Ashley Brooks: Impact of motorcycle helmet legislation repeal on patterns of head injury (complete)
- Littron Cole: Analysis of the National Public Health Performance Standards Program State Instrument: Predictors of State Performance (complete)
- Ariel Langevin: Relationship of key state health agency infrastructure characteristics to state public health system performance on the NPHPSP state instrument (complete)
- **DrPH** Mohamed Abofaye: Outbreak Severity Index (complete)
 - Kevin M. Schuer: Understanding the differences in screening for breast and colorectal cancer among physicians, physician assistants and nurse practitioners. (complete)
 - Ashton Potter Wright: Shifting the balance: an evaluation of an ecological approach to increase the availability of healthy food at recreational facilities (complete)
 - Maggie Tseng: Tiering local health departments' health services in Kentucky (complete)
 - Angela Carman: Impact of changes in revenue during the 2008-2010 economic recession on local health department quality improvement activities (complete)
 - Dan M. Harper: Health Department Capacity Characteristics and County Health Rankings in Kentucky: A Relational Analysis (complete)
 - Taghreed Abushareb: Optimal structure for United Arab Emerites health care system (complete)
 - Erik L. Carlton: Full-range public health leadership: a mixed-method, exploratory analysis (complete)
 - Tourette Jackson: The impact of diabetes self-management education on diabetes process measures: an analysis of behavioral risk factor surveillance survey data (complete)
 - Richard C. Ingram: The relationship between public health system performance and certain community health outcomes (complete)
 - Jennifer Redmond: The relationship between the emotional intelligence among supervisors and conditions of trust among staff at the Kentucky Department for Public Health (complete)

Student Preceptor:

Field Preceptor. Master of Health Administration Student, University of Kentucky Martin School of Public Policy and Administration, 2001, 2003 and 2006. (*3 students*)

Field Preceptor. University of Kentucky Senior Health Services Management Student, 1999. (*1 student*).

Invited Guest Lectures (selected):

eHIT in Kentucky: Current State, Opportunities and Challenges. Patient Safety Student Interest Group. Co-presenter with Dr. Sarah Wackerbarth. UK College of Nursing, November 16, 2012. (*approximately 30 students.*)

Quality Improvement: Past, Present and Future. College of Public Health CPH 950, Well Managed Public Health Organization, DrPH required course. April 29, 2011 (7 students). Quality Improvement and Accreditation in Health Care: An Overview. College of Public Health 758, Fundamentals of Health Care Quality Design, MHA optional course, Guest Lecturer, September 16, 2010. (12 students).

Quality Improvement and Accreditation in Health Care: An Overview. College of Public Health 998, Special Topics in Public Health: Public Health Systems and Services Research, DrPH required course. Guest Lecturer, March 27, 2009. (*9 students*).

Quality Improvement and Accreditation in Health Care: An Overview. College of Public Health 950, Well-Managed Public Health Organization, DrPH required course. Guest Lecturer, April 16, 2010. (*13 students*).

Organizational Change. UK Healthcare Lean 2 Day Event. Guest Lecturer. 2009.

Barriers and Facilitators to Physician Integration. Health Services Management 450, Hospitals and Health Services: Interorganizational Relationships, Guest lecturer, University of Kentucky College of Allied Health, 1998.

Quality Initiatives in Managed Care—NCQA. Health Services Management (HSM) 451, Special Topics: Cost, Quality, and Access. Guest lecturer, University of Kentucky College of Allied Health Professions, Master of Health Administration Program. February 1996.

Barriers and Facilitators to Physician Integration. Health Services Management (HSM) 450, Hospitals and Health Services: Interorganizational Relationships, Guest lecturer, University of Kentucky College of Allied Health, February 1996. Multispecialty Physician Group Practices. Health Services Management (HSM)/Health

Administration (HA) 260, Introduction to Health Services Administration. Guest lecturer, University of Kentucky College of Allied Health Professions, Spring/Fall, 1992; Spring/Fall, 1993.

Planning and Evaluation within a Multispecialty Group Practice. Health Administration (HA) 602, Strategic Planning and Management of Health Care Organizations, Guest lecturer, University of Kentucky College of Allied Health Professions, Master of Health Administration Program. April, 1992.

Multispecialty Physician Group Practices. Health Administration (HA) 601, Overview of Health Care Delivery Systems. Guest lecturer, University of Kentucky College of Allied Health Professions, Master of Health Administration Program. October 14, 1991.

Marketing and the Dietitian. Guest lecturer, University of Kentucky College of Home Economics. Spring 1988 and Spring 1989.

Other:

Lexington Clinic Physician Education Program. Cooperative studies with the University of Kentucky College of Allied Health Professions to develop business skills for physician leaders and for practice managers (75 hour curriculum). 1992 and 1993.

Service:

College of Public Health

Faculty Council, August 2012-present, Chair, September 2015-present. Practice and Service Committee, August 2008 – July 2011; Interim Chair, October 2009-April 2010.

Admissions Review Committee, MHA Program. 2009-present Alumni Relations Committee, College of Public Health. September 2012-present. Chair.

University of Kentucky

Clarion Competition. Judge 2009-2012.

University of Kentucky College of Social Work Field Advisory Board, Member

University of Kentucky Martin School of Public Policy and Administration Master of Health Administration External Advisory Board – Member

Commonwealth of Kentucky

Kentucky Chapter, ACHE. Board Member. 2012-present.

Kentucky Health Information Exchange Coordinating Council, Business Development and Finance Committee Meeting. 2010-present.

HITECH Training External Advisory Committee. 2010-2013.

Kentucky eHealth Infrastructure Authority. Body defined by state law to support and conduct research on electronic health initiatives in the Commonwealth to improve quality and reduce cost. Member 2008- present.

Kentucky State Asthma Program Evaluation Planning Team. External Evaluator. 2010-2011.

State and National

Association of University Programs in Health Administration Member, Filerman Prize Selection Committee, 2013, 2014, 2015, 2016

Kansas State University Alumni Association Dr. Ron and Rae Iman Outstanding Faculty Awards Selection Committee member. 2009-present.

Commission on Accreditation of Healthcare Management Education (CAHME) Definitions Task Force, 2014

American Medical Group Association. Reviewer for annual national quality award for medical group practices. 2004-2011.

University of Michigan Health Information Technology Competency Research Study. Expert panel for HIT Core Competency Model development. 2011-2012.

Kentucky Center for Performance Excellence. Board of Examiners for Kentucky Quality Award. Spring 2007. Editor 2009. Operating Committee Member 2008-2010.

Professional Organizations:

Health Information and Management Systems Society (HIMSS) American College of Healthcare Executives American Evaluation Association American Dietetic Association Kentucky Public Health Association

Registration:

Registered Dietitian -- American Dietetic Association

Community Service and Activities: Leadership in several organizations including:

Rotary International- President (2010-11) of the Rotary Club of Lexington, KY, Past President, President-Elect, International Student Picnic Chair, Sergeant-at-Arms, Board Director Rotary Leadership Institute - Co-Chair for District 6740. 2012-present. Rotary International District 6740. District Trainer. 2012-2015. Kansas State University Alumni Association National Board of Directors - Executive Committee Member, Dr. Ron and Rae Iman Outstanding Faculty Award Committee Member and Chair, Bylaws Committee Member Kentucky Dietetic Association - Board Member Bluegrass District Dietetic Association- President, Vice President, Annual Conference Chair Kentucky Nutrition Council- President, Secretary, Board Member Kentucky Society for Healthcare Planning and Marketing- Board Member Wilderness Road Girl Scout Council - Board Member P.E.O. Sisterhood -State Membership Chair, Chapter President, Vice-President, Recording Secretary, Chaplain, Committee Chair Toastmasters of the Bluegrass- President, Vice President of Public Relations, Secretary, Vice President of Membership United Way Health Care Campaign Committee - Chair, Volunteer Coordinator United Way Health Care Impact Council - Member New Century Lexington Planning Team - Member American Cancer Society -Board Member, Strategic Planning Committee Chair, Annual Crusade Chair, Relay for Life Team Captain Junior Achievement -Executive Committee, Board Member **Community Awards:**

Service Above Self Award, Rotary Club of Lexington, 2014 Community Crusade Award from the American Cancer Society Kentucky Division, 1993 Outstanding Dietitian in Kentucky, 1988 Leadership Lexington, 1984 Kansas Business and Professional Women's Young Careerist Contest, Runner-Up, 1982